



## West Vancouver Asset Management Training on AMPs

### The Organization

The District of West Vancouver is a community of approximately 50,000 people located at the northern side of English Bay and the southeast shore of Howe Sound. The municipality covers an area of approximately 47 square kilometers.

### The Challenge

The District's engineering department was in the process of commissioning a water asset management plan (AMP) and recognized that staff were not sufficiently well-versed in some of the core principles of asset management. It was also acknowledged that the water main data for the AMP was primarily age-based and a journey towards evidence-based data was a key improvement initiative.

### The Solution

The Municipality engaged AIM Consulting to conduct a series of asset management training sessions with staff from the engineering, operations and finance departments. The training

curriculum included coverage on the different chapters of an asset management plan, including:

- **Data Quality Assessment** – evaluation of the data and how this may impact the quality of the financial forecasting in the AMP
- **Risk Framework** – identification of risks, analysis of risks and treatment of risks
- **Levels of Service** – the various physical, financial, social and environmental outcomes of the municipality's services

### The Outcome

Staff provided positive feedback and the District has requested that AIM develop another series of training sessions.

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